





Season's Greetings to the many individuals served by Sunbeam, their families, our staff, volunteers and partners across the Sunbeam community.

As we began the year 2020, little did we know the challenges that lay ahead. The emergence of COVID-19 in our communities, and the critical pandemic precautions required in all aspects of our lives presented countless challenges to individuals, families and organizations.

Our staff teams have proven themselves to be extremely resilient as they adapted to the many changes in precautions that the COVID-19 pandemic has introduced. Staff have worked diligently to ensure the health, safety and wellbeing of the individuals and families we serve. To the many dedicated essential workers at Sunbeam and throughout all sectors, services and industries, we say *Thank You!*

We have worked closely with the people we serve, their families and our community partners to find creative but safe options, opportunities and solutions to keep everyone connected and supported. From identifying safe visiting options at residential group homes, to exploring day program options, to establishing regular wellness check-ins, and offering virtual delivery of essential programs and services - the learnings we have experienced this year have allowed us to continue to provide much-needed supports to our community.

Many of us have experienced feelings of isolation and loneliness this year - especially with being separated from family and loved ones. We recognize how very difficult this year has been for the people we serve and their families. As we approach 2021, we continue to explore a variety of innovative approaches to support the family bonds and community connections that are more important than ever.

On behalf of Sunbeam's board of directors, and the entire Sunbeam family, we extend our **heartfelt appreciation** to everyone in the Sunbeam community for your patience, support, understanding and contributions. Together we have worked to make a positive difference in the lives of the individuals and families we serve.

May the holiday season bring you peace and happiness, as we all look forward with hope to the New Year ahead.

Ben Spengen Board President **Brian Swainson**Chief Executive Officer