

Stronger Together



Inclusive communities where people of all abilities are valued.

ANNUAL REPORT 2019 - 2020



Together we are Stronger: Facing the Challenges of the COVID-19 Global Pandemic

As the end of fiscal year 2019 – 2020 approached, little did we know the challenges that lay ahead.

The emergence of COVID-19 in our communities, and the vital and necessary precautions required to protect ourselves and protect others from transmission of, and infection by this virus presented countless challenges to individuals, families and communities. We know that the pandemic poses a greater risk of illness and serious complications to many individuals, including persons of all ages living with developmental disabilities, and persons residing in congregate living settings.

Since the onset of the COVID-19 pandemic, Sunbeam staff have faced many challenges and adapted to the constantly changing environment while continuing to provide the essential supports and services to the individuals and families we serve. During these unprecedented times, we also recognize the importance of self-care, because to take care of others you must also take care of yourself.

Knowing that guidance from government and health authorities regarding pandemic precautions continues to change and develop over time, our promise is to keep the community informed through resources available on the “COVID-19 Info” page currently available on Sunbeam’s website.

Moving forward into the 2020 – 2021 year, we are committed to keeping our focus on safeguarding the health and wellness of our persons-served, the staff who support them, our volunteers and other community partners. We continue to work with government and health authorities, our clients, their families, and our staff to consider creative, but safe options to support the family bonds and community connections that are more important than ever.

We truly are Stronger Together.



Table of contents

Message From The Board President & CEO.....	2
2019 - 2020 What A Year It's Been	3
Governance & Leadership	4
Our Vision, Mission & Values	5
The Sunbeam Community.....	6-7
Sunbeam's New Name, New Look and Same Trusted Commitment To Service.....	8
Program & Service Highlights.....	9-10
Financial Highlights.....	11
Annual Long Service Award Recipients	12
Thank You to Our Volunteers & Students.....	13
Our Donors	14-15
Support From Our Community.....	16

Message from the Board President & CEO

2019 – 2020 has been a year like no other. Sunbeam went through significant changes at the Governance and Leadership tables, with Ben Spengen and Jeremy Legg taking on the Board President and Vice-President roles respectively, and saying farewell to our former Executive Director, Bob Butella, early in the year. Special thanks to Laura Thies for her competent leadership as interim Executive Director while the Board proceeded with an extensive recruitment and selection process. In January 2020, we welcomed Brian Swainson as Sunbeam’s new Chief Executive Officer, bringing his years of professional experience in health, community and not-for-profit sectors, and his lived experience with supporting and empowering vulnerable persons to live their best lives with dignity and respect.

Work continued this year to prepare Sunbeam’s newest group home, Birchmount House, to welcome 6 new residents in the fall of 2020. We are extremely pleased to create this additional residential capacity in Waterloo Region, to support the needs of individuals having developmental disabilities who also live with complex medical conditions requiring specialized care.

A review of Sunbeam’s overall governance, vision, mission and values revealed the scope and growth of the organization which led the Board of Directors to update the corporate objects and initiate a name change this year reflective of our service in the community. Guided by our strategic plan, we look forward to developing further organizational growth with an intentional focus

on meeting the current and anticipated future needs of the individuals, families and communities we serve. We will deliver on our commitment to continuous quality improvement by taking a holistic approach to fostering an environment of innovation and inclusiveness, by:

- ✓ Keeping our focus on quality, person-centered programs and services,
- ✓ Supporting the strengths and development of our dedicated staff and volunteers,
- ✓ Nurturing our collaborative partnerships in the community, and
- ✓ Continuing to work closely with our government partners.

We have never been more proud of and thankful for our front-line staff members, and all our dedicated employees who continue to work passionately in support of all the individuals we serve during the COVID-19 pandemic. Supported by strong communications within the organization and working under constantly developing guidelines provided by government and health authorities, the Sunbeam team has worked closely together in all risk mitigation efforts, to safeguard the health and wellness of clients and staff alike. Many learnings and innovative solutions from this crisis will strengthen our delivery of client programs and services moving forward.

As we move towards a refresh of the organization’s Strategic Plan, we hold steadfast our objective to enhance the lives of people with diverse and complex developmental disabilities. Key to our success are the collective efforts of the Sunbeam family and the communities we serve, to create “inclusive communities where people of all abilities are valued.”



Ben Spengen

Ben Spengen
Board President

Brian Swainson

Brian Swainson
Chief Executive Officer

2019 - 2020 What a Year It's Been



We are a growing service provider

- Expansion of service volumes and addition of new programming
- Continued growth in demand for our seating clinic
- Caregiver respite and passport services
- Development of a new group home to serve medically complex persons, opening in the fall of 2020

We embrace innovation and partnerships

- Sunbeam continues to be a valued service provider funded by the Ministry of Children, Community & Social Services, and is the only Developmental Services provider in Waterloo Region having specialized services to support medically complex and/or technology-dependent persons
- Sunbeam Developmental Resources Centre is the lead agency for the Waterloo Region Coordinated Service Planning Program, which consists of a collaborative partnership with Lutherwood, Carizon, KidsAbility, Waterloo Region Catholic School Board, Waterloo Region Public School Board, Region of Waterloo (Child and Youth Planning Table, and Infant Development), Conseil scolaire catholique MonAvenir, Conseil scolaire Viamonde, Waterloo Wellington Local Health Integration Network, Family and Children’s Services of Waterloo Region, and Waterloo Region Family Network.
- Sunbeam is also a member of the Waterloo Region Special Needs Strategy Planning Table.

- Member in good standing of the Ontario Association on Developmental Disabilities (OADD), the Ontario Hospital Association (OHA), Ontario Agencies Supporting Individuals with Special Needs OASIS), the Great Lakes Society for Developmental Services of Ontario.
- Our Seating Clinic, Specialized Dental Clinic, Therapeutic Pool and Snoezelen Spa are unique therapeutic amenities and supports available to the community.

We provide quality standards of care, in a safe, secure and inclusive environment

- Sunbeam Community Living Services complies with regulated Quality Assurance Measures (all ages) and Licensing Requirements (for children in residential and respite programs), as confirmed by mandatory annual compliance reviews by the Ministry of Children, Community and Social Services.
- In June of 2019, Sunbeam received its Agency Compliance letter from the Ministry attesting to the successful results of its annual quality and compliance review.

We appreciate and value our community’s support

- Our caring community volunteers bring friendship and joy to so many of the persons we serve.
- The generosity of our donors allows us to enhance the breadth and quality of programs and services we provide in the communities we serve.

Governance & Leadership

Sunbeam Community & Developmental Services is governed by a voluntary Board of Directors.

The Board is comprised of a diverse group of skilled, talented and experienced community leaders who give generously of their time to attend Committee and monthly Board meetings. The Chief Executive Officer and Management Team are responsible for the day to day operations of the organization and report regularly to the Board of Directors.



2019-2020

Board of Directors

- Ben Spengen, President
- Jeremy Legg, Vice President
 - Shamendree Naidoo, Treasurer
 - Deb Pickles, Secretary
 - Bobbie Dawson
 - David Otto
 - Sandra Roxborough
 - Susan Russell
 - Mark Schneider
 - Erika Traub
 - Krista Trow
 - Lynn Woodbeck

Governance Committee

- Mark Schneider, Chair
- Sandra Roxborough
 - Krista Trow
 - Lynn Woodbeck
 - Ben Spengen, Ex-Officio

Finance & Audit Committee

- Shamendree Naidoo, Chair
- David Otto
 - Deb Pickles
 - Susan Russell
 - Ben Spengen, Ex-Officio

Fall 2020

Management Team

Brian Swainson, Chief Executive Officer

Laura Thies, Chief Operating Officer
Developmental Services Ontario

- Nancy Plater, Director
- Nancy Gilchrist, Manager
- Michael Dionisi, Supervisor

Sunbeam Developmental Resource Centre

- Tracy Erb, Director
- Neil Butler, Manager
- Tracey-Ann Corrigan, Supervisor
- Deborah Gellatly, Manager
- Steve Sindle, Supervisor

Sunbeam Community Living Services

- Lourdes Toro, Director
- Kanika Kohli, Manager
- Beverley Clarke, Nurse Manager
- Heather Liesegang, Nurse Manager
- Shereta Bowers, (Acting) Supervisor
- Dawn Dubien, Supervisor
- Gary Gfroerer, Supervisor
- Annette Hrab, Supervisor
- Michelle Hunter, Supervisor
- Wendy King, Supervisor
- Kelly Lawley, Supervisor
- Dana Love, Supervisor
- Adrian Schadenberg, Supervisor

Tim Wilson, Chief Administrative Officer
Administration and Support Services

- Sana Ali, Manager, Financial Services
- Dan Deruytter, Manager, Plant Operations
- Natalie Perna, Manager, People & Culture

Susan Stark, Manager, Community Engagement



SUNBEAM'S VISION, MISSION AND VALUES

are the foundation of everything we do...

VISION

Inclusive communities where people of all abilities are valued.

MISSION

Providing innovative opportunities that enable the people we support to reach their goals and achieve recognition of their value in the community.

VALUES

We believe in:

- | | |
|----------------------|--|
| Openness | An open culture creates a deeply respectful, honest and joyful working environment. |
| Responsive | With thoughtfulness we proactively engage our opportunities and challenges. |
| Communication | Great communication is a cornerstone to our success as an organization. |
| Planfulness | We believe it is necessary to be intentionally strategic in all our goal setting, planning, operations and service delivery. |
| Collaboration | Working together towards shared success leads to the best possible outcomes. |

The Sunbeam Community



Sunbeam Developmental Resource Centre

www.sdrcc.ca

Formerly known as the Developmental Services Resource Centre, the newly named and branded Sunbeam Developmental Resource Centre (SDRC) assists children and adults living with developmental disabilities, and their caregivers in evaluating needs and connecting with community services and supports.

Sunbeam's Brightside ABA Services provides fee-for-service ABA services that focus on skill development and a variety of behavioural goals. Brightside provides services to individuals with diagnoses such as ASD, ADHD, FASD, and developmental disability. For more information about Brightside please visit:

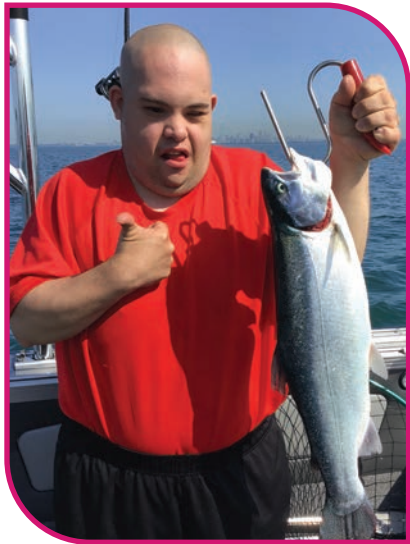
www.brightsideabaservices.com



Sunbeam Community Living Services

www.sunbeamcommunity.ca

Sunbeam Community Living Services serves individuals of all ages, having a variety of unique strengths, abilities and needs in our residential group homes, respite programs, day program, passport services, summer camp, and other therapeutic services and amenities.



Developmental Services Ontario – Central West Region

www.dsocwr.ca

Sunbeam is the host agency for Developmental Services Ontario - Central West Region, which is the regional access point for adult developmental services funded by the Ministry of Children, Community and Social Services (MCCSS) in Ontario. The DSO provides services in the areas of intake, eligibility, assessment, resource matching and service navigation. Referrals to services include specialized supports, housing supports, community participation supports, caregiver respite and referral to the Passport program.



Administration and Support Services

Key to the success of Sunbeam's three operating divisions outlined are the administrative and support functions provided by our People & Culture Team, Financial Services Team, Management Information Systems Team and Plant Operations Team and more.

Our Commitment

Under the leadership of Sunbeam's Chief Executive Officer, and governed by Sunbeam's Board of Directors, the Sunbeam Community continues to earn the trust of the individuals and families we support. Throughout its history, Sunbeam has developed a strong and collaborative relationship with the Ministry of Children, Community and Social Services (MCCSS), as we are relied upon for the innovative and person-centered, programs and services delivered across the Sunbeam Community.



“Our family is so grateful to have a “go-to” person in the midst of our overwhelm, when it’s so hard to sort out doctors, therapists, agencies and all the other things that come with special needs life. We’re thankful for our Service Planning Coordinator and how she helps us stay resilient.”
-Parent

“Thanks to all the group home staff for making our daughter’s birthday yesterday the best it could be. We truly appreciate your efforts. She sure felt special and loved. Our daughter was so very sweet and happy and thankful on our window / party visit last evening. She sang along with us and had non-stop smiles. We left with our hearts filled with joy and still feel it today.”
-Parent

“It was wonderful meeting with our Assessor through the DSO. We felt very comfortable providing the personal information to help with our application. She helped us sort through all the difficult information and questions. We felt lucky to get her as our assessor!”
-Parent





The Start of a Journey

In the fall of 2019, Sunbeam's Board of Directors reviewed feedback received from an engagement and awareness scan of the communities we serve. Although our communities recognized our name, this review identified gaps in community awareness and understanding of the current depth and breadth of programs, services and supports provided by Sunbeam. There was clearly a need to get the word out about Sunbeam's growth and development, who we are today, and what lays ahead.

What's in a Name

After careful consideration, the Board of Directors commenced a process to legally change the organization's name from "Sunbeam Centre" to "Sunbeam Community & Developmental Services".

This new name is more reflective of the extensive range of services and supports we provide, and better reflects Sunbeam's trusted reputation for compassionate care and trusted services.

Sunbeam's New Name, New Look and Same Trusted Commitment to Service

Fast Forward to 2020

A new logo was also developed for Sunbeam Community & Developmental Services, to represent the modern, innovative and inclusive organization that we have become. At the same time, a new website was launched for Sunbeam Community & Developmental Services, with a focus on ease of use and accessibility. We are continuing to introduce more ways to engage with our clients, their families, our staff and volunteers, and our community.

Staying True to Our Roots

From its beginnings in 1956 when Pieter and Johanna Vos first welcomed a child with a developmental disability into their family home, Sunbeam has remained true to its roots through its commitment to supporting exceptional individuals regardless of ability and capability, and their families, in the communities we serve.



2019 – 2020 Program & Service Highlights

In 2019/20 more than 14,000 children, youth, adults, older adults and families received services and supports from Sunbeam Community & Developmental Services.



Programs	Service Recipients and Results
Sunbeam Community Living Services	
Residential Group Homes	92 persons served at 16 residential group homes
Caregiver Respite	1,210 respite nights for 29 persons
Day Program & Summer Camp	Over 8,700 attendance days serving 65 persons
Passport Programming	125 persons
Seating Clinic	120 consultations serving 114 persons
Specialized Dental Clinic	52 persons receiving one or more treatments
Communities Supported	Waterloo Region

Sunbeam Developmental Resource Centre	
Service Coordination	651 persons and families
Resource Referrals	336 resource level referrals
Autism Spectrum Disorder Services	95 consultations
Behavioural Services	185 consultations
Coordinated Service Planning	167 persons
Social Work Services	227 consultations
Health Education	36 consultations
Information and Support Workshops	277 attendees
Fetal Alcohol Spectrum Disorder: Support Coordination, Workshops, Caregiver Training	76 persons and families
Family Supports Ontario Autism Program	164 resource level supports
Speech and Language Services	96 consultations
Referrals for Respite Services Registry	53 referrals
Respite Coordination	27 persons and families
Service Resolution / Service Solutions	76 persons and families
Passport Community Development	125 persons and families
Transitional Aged Youth Supports, Quality Review of Outside Paid Resources and Family Home Program	87 persons
Total Individuals and Families Served	Over 2,000 persons and families, annually
Communities Supported	Waterloo, Halton & Peel Regions, Wellington & Dufferin Counties

2019 – 2020 Program & Service Highlights continued

Programs	Service Recipients and Results
Developmental Services Ontario – Central West Region	
Intake	936 persons
Information Provision	4,534 information responses
Housing Navigation	1,547 persons
Outreach	2,463 persons
Triaging	2,443 service responses
Eligibility Confirmations	854 persons
Assessment of Support Needs	674 persons
Connecting Individuals to Available Services	360 service responses
Urgent Response	100 service responses
Total Individuals and Families Served	Over 11,500 persons and families, annually
Communities Supported	Waterloo, Halton & Peel Regions, Wellington & Dufferin Counties

“ Seeing all the happy faces has brought sunshine into my life and has given my gift a meaning. I have learnt that it’s nice to be important, but it’s more important to be nice.

- Community Volunteer

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“ Love is sharing your time and talents with one another. Residents fill my heart with great joy especially in the pool. It is the caring that brings me back.

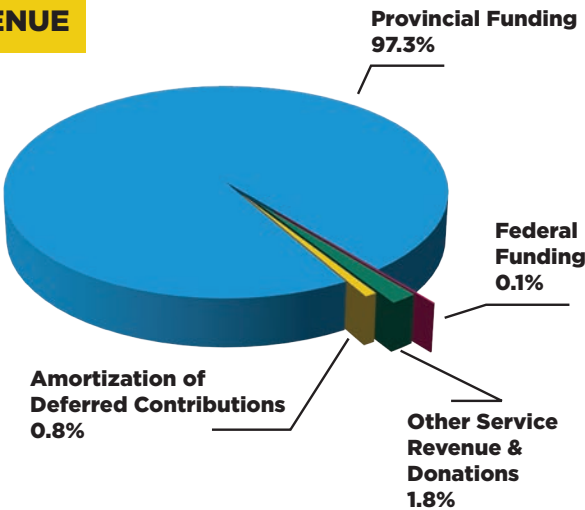
- Volunteer, and retired Sunbeam staff member

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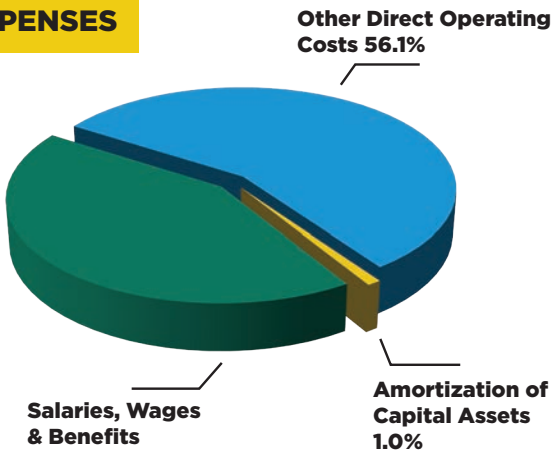
2019 – 2020 Financial Highlights

REVENUE	\$ millions	EXPENSES	\$ millions
Provincial Funding	43.91	Salaries, Wages & Benefits	19.35
Federal Funding	0.05	Other Direct Operating Costs	25.33
Other Service Revenue & Donations	0.79	Amortization of Capital Assets	0.43
Amortization of Deferred Contributions	0.37	Total Expenses*	\$45.11
Total Revenue	\$45.12	Net Revenue less Expenses	\$0.01

REVENUE



EXPENSES



* Administration costs represent 4.1% of total expenses

Statement of Financial Position as at March 31, 2020 \$ millions

ASSETS

Current Assets	6.37
Capital Assets	4.96
Total Assets	11.33

LIABILITIES

Current Liabilities	5.03
Deferred Capital Contributions	3.25
Total Liabilities	8.28

NET ASSETS

Investment in Capital Assets	1.64
Unrestricted	1.41

Total Net Assets and Liabilities

11.33



SUNBEAM ANNUAL LONG SERVICE AWARD RECIPIENTS

Long service awards are presented each fall to recognize employees who have achieved service milestones of 5, 10, 15, 20, 25, 30, 35, 40 and 45 years of service.

Fall 2019 Long Service Award Recipients:

45 Years of Service

Annette Hrab

35 Years of Service

Carole Vandervoort

30 Years of Service

Barbara Colquhoun
Geri Fountain
Lori Hoelscher
Tim Wilson

20 Years of Service

Ibrahim (Abe) Eblan
Katrina Pearson
Jackie Pinder
Nelly Silva
Wendy Stansbury
Nicole Tailby
Michelle Vasconcelos
Dianne Villeneuve
Gary Whetung

15 Years of Service

Rieanne Bernard
Charlene Jackson
Kimberley Kippenhuck
Kim Koebel
Megan Nicely
Amy Richardson
Leonor Rivas

10 Years of Service

Byron Cardoso
Sherri Doehn
Hudda Musa
Yianna Ioannou

5 Years of Service

Amanda Bender
Ashley Harris
Lindsay Hickey
Laurie Kelly
Lauren Mathias
Lisa Matthews
Larry Nickerson

Shahnaz Roshani
Stephanie Schmidt
Amela Suljovic
Feride Tasabat
Chertao Vang
Valerija Vasiljevic

Many thanks to the dedicated staff at Sunbeam who put so much care and compassion into their work.

Thank You to Our Volunteers

Volunteers enrich the lives of our clients by engaging in meaningful socialization, bringing a change of pace, another friendly and familiar face, and encouraging our clients to have fun and let loose in a safe and welcoming environment. Volunteers bring their life experience, their skills and talents, and their loving compassion which positively impacts the emotional and social well-being of the individuals we serve. Sunbeam's Volunteers typically serve in a variety of ways, such as friendly visits, day program assistance, outings and special events, therapy assistance, music performers and instructors, recreation assistance, gardening, seasonal decorating and celebrations, and more.

Please visit our website at www.sunbeamcommunity.ca and click on "Volunteer With Us" if you would like to learn more about volunteer opportunities with Sunbeam.

Thank You

And to Our Students

Every year, Sunbeam is pleased to offer student placements within various program areas across the organization to introduce serving in the Developmental Services sector as a possible career path for the next generation. Through partnerships and collaboration with colleges, universities and other professional associations, Sunbeam is committed to offering these enriching placement opportunities to students who are eager to expand their experience and knowledge.

The students benefit from the first-hand experience working alongside Sunbeam staff, gaining insights and learnings, and making connections with the clients we serve, and the staff who support them.

In 2019/20 our 135 Community Volunteers contributed over 3,500 hours of their time to enrich the quality of life of the individuals we are privileged to serve.



In 2019/20 Sunbeam hosted 44 student placements in program areas including Direct Support Workers, Personal Support Workers, Registered Practical Nurses, Registered Nurses, Recreation & Leisure, Criminal Justice, Finance, and Administration

Sincere Appreciation of our Donors



Sunbeam relies on the generous financial support of our donors and supporters to ensure the highest quality of programs, services, technology, equipment and capital improvements, as well as enabling innovation and best practices. The support of our donors makes such a positive difference in the lives of our persons served. Thank you.

Individuals & Families

Sharon Adams	Leslie Cooke	The Hind Family	John Lengyell
Floyd Ashley	Stewart & Brenda Cope	Diane Hoffarth	Louise Leonard
Dianna Atkins	Shirley Criger	Phil & Bette Honsinger	Joel Levesque
Bergthor Bergman	Paul & Connie D'Hondt	Annette Hrab	Zed Li
Karen Boettger	Karl & Vicki Dick	Ruth Huehn	Lindsay Libes
John & Susan Bowey	Kenneth & Irene Diebold	Cheryl Hugill	Irmgard
Brenda Bray	Carl Doerbecker	Don & Sandra Husser	Logemann
Ted and Mary Brough	Michelle Eccles	Rob & Courtney Inglis	Neil Main
Ben Brown	Denise Frasson	Anne Jack	Michael & Maureen Mahony
Bruce Brubacher	Donald Freeman	Roderick & Alberta Jack	Peggy Martin
Garry & Irene Bruce	Margaret Forwell	Mark Jaglowitz	Mas Matsui
Richard & Christa Bruce	Ken & Susan Frid	Darrell & Florence Jantzi	Berry & Lola May
Hart Bueckert	Adriana Garcia	Dennis & Patricia Jenkins	Robert McCormick
Jim & Maryanne Cahill	Roy & Marlene Gilles	Kathy Jolicoeur	Grant McDonald
Chiara Caldarelli	Rose Grominsky	David Jones	Sam McElrea
Christine Caldarelli	Sherry Grominsky	Betty Karl	Marg McLellan
Brian Campbell	Murray Haase	Jean Kleinknecht	Dennis & Dagmar Meyer
Antonio Carlucci	Glen & Patricia Hahn	Marlene Knechtel	Karen Milley
Michelle Carr	Amy Haid	John Kroisenbrunner	Dianne Musselman
Helen Chiarelli	Sara Harrold	Lore Kump	Shamendree Naidoo
Colleen Chisamore	Gerald Heffler	Raymond & Dolly Kuntz	Gordon & Joy Neufeld
Catherine Chong	Philip Hennelly	Katrin Kuttis	Eric Offak
Andy Clow	Martin & Ingrid Hesch	Alison Laverty	Vic & Mary Ostrowski
Larry & Jennifer Conran	Mary Ann Hicks	Brian Laverty	David Otto
Elysia Cook	Stephen Hickson	Johann Leinweber	

Kourtney Payne-Short	Evelyn Shantz	Maryanne Szuck	David Westfall
David & Deb Pickles	Philip & Susan Shantz	James & Vikki Tait	Colin Westman & Ms. Margaret Voll
Andrelle Quammie	Maddalena Skowron	Alex & Laura Thies	Gary Whetung
Lynda Reier	Lois Smith	Zelda Thomas	Eleanor Whitelock
Penny Reitzel	Gerald Smitham	Mary-Ann Ungar	Richard & Eileen Wilhelm
Alice Roeder	Ben & Paula Spengen	Jim Veitch	Sandra Wismer
Kamaldeep Sandhoo	Andy & Laurie Staller	George & Carla Wallace	Tim Wilson
Lorraine Satchell	Ronald & Susan Stark	Tammy Wanklin	John Wittnebel
Ernie Scholtz	Paul Steckle	Elias Weber	Heather Woodley
Judy Scholtz	Gerry Steingart & Elizabeth Klassen	Helen Weber	Stan Wrobel
Judith Schwark	Donna Stephens	John & Wendy Weber	Susi Zybura
Joan Seabrook	Paul & Catherine Strauss	Hans & Ursula Weiss	
Manfred & Doreen Seidl		Richard Weiss	

Corporate PartnersCommunity & Foundations

Equitable Life of Canada	Princess Auto - Store 15	Ross & Doris Dixon
Erican Hospitality Ltd.	Rotary Club Kitchener-Conestoga	Charitable Foundation
FLOW Office Wisdom Inc	Schiedel Construction Inc.	
Gateway Property Mgmt. Corp.	The Edelweiss Tavern	The Savvas Chamberlain Family Foundation
La Creme Decor	Toyota Motor Manufacturing Canada Inc.	
Lions Club of St. Jacobs	Upper Grand District School Board	The Culleen & Donald Kurt Foundation
Martin Mills Inc.	Vintage Fire & Life Safety	
May Court Club of Kitchener-Waterloo	Woodhouse Group	

“

Thank you Sunbeam for bringing a bit of sunshine into the lives of so many – whether residents, staff or volunteers like myself – by creating spaces of dignity, respect, and joy. I am so grateful to have such an impactful, critical organization in our community!

– Community Volunteer

”



Support from our Community



“At Toyota Motor Manufacturing Canada, the health and safety of our Team Members is one of our top priorities, and we apply the same mindset to our philanthropic program – supporting the health of the members of our community is a natural extension for us. We see these qualities reflected in how the Sunbeam Centre provides care for children, youth, and adults in Waterloo Wellington, Halton, Peel and Dufferin. When the Sunbeam Centre told us about their need for critical medical equipment that would reduce risk by avoiding residents needing to travel to and from hospitals for tests, we immediately saw an alignment of priorities. The funding we provided both allowed the purchase of the equipment, and also funded staff training on the new equipment. Another core belief at Toyota is respect for people. Ensuring members of our community have access to the care they need shows respect for all people and supports their well-being. Thank you to Sunbeam for providing these essential services to our community. We are pleased to partner with Sunbeam to support the health of members of our community.”

“Our team at Equitable Life from the Legal and Compliance department looks forward to getting out of the office for one day each year and heading to Rothsay to do some gardening. We enjoy the work which is very different than sitting in front of a computer for 8 hours a day! We are glad to be able to make the contribution to Rothsay each year.”

- Steve Jennings, Equitable Life of Canada



“In February I had the honour of spending an afternoon volunteering at Sunbeam Center as part of Vidyard’s Give Back days. On a sunny winter afternoon, I spent a few hours with 8 of my colleagues at Sunbeam Center. Those few hours were so fulfilling, I had the pleasure of helping to paint nails, do crafts, and play games with a great group. Meeting the residents, clients and staff of Sunbeam was an incredibly eye-opening experience. In the time I was there I learned so much and left with so much appreciation and admiration for what Sunbeam’s staff offer their clients. I am so grateful to have had the experience of volunteering at Sunbeam and hope to return soon!”

- Emily Miller, Vidyard



WE WELCOME OUR LATEST HOME!

Birchmount House is our newest residential group home in Waterloo Region



Learn more about all of our residential group homes at:
sunbeamcommunity.ca



**2749 Kingsway Drive
Kitchener, Ontario N2C 1A7
519-893-6200**

If you would like to make a donation to Sunbeam or if you would like learn more about our programs, services and innovations and the areas of greatest financial need, please contact our Manager, Community Engagement at: (519) 893-6200 extension 233.

Sunbeam Community & Developmental Services is a registered charity, registration number: 108050899 RR 0001.

www.sunbeamcommunity.ca



To contact Sunbeam
Developmental Resource
Centre visit:
www.sdrc.ca



To contact
Community
Living Services visit:
www.sunbeamcommunity.ca



To contact
Developmental
Services Ontario visit:
www.dsocwr.ca

