

November 2022.

Dear Supporters of the Sunbeam Community,

The holiday season is just around the corner and we are looking forward to spending time with family and friends. This time is a reminder of the importance of family, friends and community, making us feel valued and supported in our hour of need. For the individuals served by Sunbeam Community & Developmental Services, this caring sense of belonging is crucial.

When a person supported at one of Sunbeam's many group homes or overnight respite programs is sent to the Hospital due to an urgent situation or for a planned treatment or procedure, there are often unique challenges involved as many of our clients do not communicate with words. This presents challenges and can impact the quality of care provided. Our clients rely on Sunbeam staff to interpret their responses and emotions, as we have a deep understanding of our clients.

Thankfully, our **Hospital Care Program** allows us to provide staff accompaniment, sending a Sunbeam staff member to be with the individual throughout their hospital stay. This can range from hours to weeks, depending upon how complex the hospital stay becomes.

"I have known Anthony for 15 years at Sunbeam. Any time Anthony goes to the hospital we ensure he has somebody with him. Every time I enter his hospital room, I can see a sense of relief on his face and he feels safe and supported. I have always been so grateful to be there for our clients when they need us most."

Kelly, Registered Practical Nurse



Each year, we provide an average of 1,200 hours of staff support to support individuals' unique needs. The benefits of this program to the people supported are far-reaching. We not only support their emotional needs during this time of trauma and unease in an unfamiliar environment but also ensure the provision of the best care possible by improving the understanding of our clients. This program is the catalyst to shorten hospital stays and free up valuable space at a time when the healthcare system is already stretched thin.

This program relies solely on the generosity of donors like you. Please donate to our Holiday Appeal. Our goal is to raise 850 hours (\$30,000) of dedicated staffing for Sunbeam's Hospital Care Program.

Wishing you a holiday season full of happy moments with friends and family and a New Year full of peace, health, and joy.

With gratitude and best regards.

Brian Swainson

Brian Swainson
Chief Executive Officer

Ann-Marie Yantz

Ann-Marie Yantz
President Board of Directors

Show your support: by donating through any of the following options:

Interac e-transfer: fundraising@sunbeamcommunity.ca

Online: www.sunbeamcommunity.ca/donate

Cheque: Using the enclosed postage-paid envelope

Credit / Debit Card, call: Sana Ali, Director of Financial Services, Tel: (519) 893-6200 exte 1226

