



"Life is a Journey, Not a Destination"

Annual Report 2022-2023

STRONGER TOGETHER













A FEW WORDS FROM THE BOARD PRESIDENT AND SUNBEAM CEO

First and foremost, we extend our heartfelt appreciation to all Sunbeam employees for your unwavering commitment and dedication to our shared vision. Your passion, hard work, and tireless efforts have been instrumental in driving our organization forward and positively impacting the lives of the people we serve.

To ensure our organization's continued growth and effectiveness, Sunbeam's new 3-year Strategic Plan was recently announced with a focus on People First, Inclusion, Innovation, and Community. We invite you to review our new Strategic Plan, which provides the roadmap to our shared future. The Board of Directors and Sunbeam's Leadership remain committed to ensuring a strong future for the Sunbeam organization.

Over the past year, Sunbeam has achieved many significant milestones and key objectives such as renovating and upgrading our Medical Clinic space, launching an innovative Recreation and Wellness Team, and being accepted as an affiliate member of the Cambridge North Dumfries Ontario Health Team which demonstrates our commitment to collaboration and advocacy. As well, Sunbeam's holiday season campaign in 2022 successfully raised over \$30,000 for our one-of-a-kind Hospital Care Program. This essential program with its many benefits is featured in our Annual Report this year. Sunbeam's Board of Directors regularly receives "client spotlight" presentations as part of its ongoing education and development. These spotlights bring board members into a day-in-the-life of the people we support to help better understand and appreciate the importance of the supports and services provided by Sunbeam. Needless to say, these "spotlights" are always the highlight of the board meetings, being introduced to the people we support and seeing firsthand the positive difference that Sunbeam makes in their lives.

Thank you, again to everyone in the Sunbeam Community for your unwavering commitment, support, and dedication to the important work we do. As we continue with our exciting roadmap for the future, we know that it is your passion that drives Sunbeam's growth, innovation, and service quality.

We are both honoured and humbled to govern and lead this exceptional organization. Let us embrace the future with enthusiasm, determination, and a shared commitment to creating a better world.

With warmest regards,

Ann Marie Yantz

Ann Marie Yantz Brian Swainson Board President Chief Executive Officer







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SUNBEAM'S JOURNEY CONTINUES

2022

- New Bridgeport Group Home
- New updated Specialized Dental Clinic
- New updated Seating and Mobility Clinic
- Expanded of Housing Navigator Program
- New Adult Protective Services
 Worker Program
- New Urgent Response Service

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• Commitment to Conscious Care & Support training

2020

- New virtual day program
- New iPad lending library
- PPE to all Sunbeam sites
- COVID-19 Pandemic protocols

2019

Passport Program
 expansion

- Conscious Care & Support training to staff
- New Diversity, Equity, Inclusion staff committee
- Sunbeam's 65th Anniversary of Service
- New Norman Ln Group Homes
- Sunbeam "pop-up" COVID-19 vaccination clinics
- New Sunbeam Kids Hub Group Home & Respite
- New Roseville Group Home
- New 2-Year Strategic Plan

2021

- New Birchmount Group Home
- Waterloo Region IPAC Champion

2023

....

- Expected New Lyndhurst Group Home
- Expanded Brightside ABA Services
- New 3-Year Strategic Plan
- New Recreation & Wellness Team
- New updated Medical Clinic space

2024

- Expected New Sunbeam Group Home
- Expected New Workforce Management Software launch
- New updated Parkview Group Home

And more innovation and strategic growth to come.

THE VOLUNTEER EXPERIENCE

Volunteering with the Sunbeam Community is a wonderful way to gain knowledge and understanding of other ways of life. Volunteering can give you a healthy boost of self confidence, self-esteem, and life satisfaction. All while socializing and having fun, our volunteers build supportive relationships with the people we serve. Sunbeam volunteers play a vital role in bettering our community.



MEET OUR VOLUNTEER ELISABETH!

"I love people and learning about people," says Elisabeth. She is a friendly visitor who visits Sunbeam's group homes once a week to spend some quality time with our people served. She explains her volunteering experience as great, "I feel valued and appreciated. Everyone treats me like part of the team."

MEET OUR VOLUNTEER AMJAD!

Amjad is an amazing person, he keeps our activity rooms immaculate and helps out clients in their daily activities. Amjad finds volunteering at Sunbeam a wholesome experience. "I share in helping people who need help and I am gaining new skills and experiences that are important to me in my personal and professional life. The team is supporting me and providing me with advice and guidance." YOU MAKE A LIVING BY WHAT YOU GET. YOU MAKE A LIFE BY WHAT YOU GIVE.

- Winston Churchill

To learn more about becoming a volunteer at Sunbeam please visit: **sunbeamcommunity.ca/volunteer**



PROGRAM & SERVICE HIGHLIGHTS

13,740

individuals and families served in 2022-2023

800

hours of service through the Hospital Care Program

36,324

days of service in Residential Group Homes

3,858

triage service responses

PROGRAM & SERVICE HIGHLIGHTS

In 2022/2023, almost 14,000 children, youth, adults, and families received services and support from Sunbeam Community and Developmental Services.

SERVICE RECIPIENTS & RESULTS

SUNBEAM DEVELOPMENTAL RESOURCE CENTRE (SDRC)

Service Coordination / Adult Protective Support Worker	717 individuals and families	
Resource Referrals	444 individuals and families	
Resource Clinics	264 individuals and families	
Behavioural Services	127 consultations	
Coordinated Service Planning	132 individuals and families	
Autism Spectrum Disorder Services	97 consultations	
Brightside ABA	97 individuals and families	
Social Work Services	380 consultations	
Health Education	64 consultations	
Information and Support Workshops	184 attendees	
Fetal Alcohol Spectrum Disorder Coordination, Resources, Workshops, Caregiver Training	171 individuals/families/community training	
Urgent Response System Services	89 individuals and families	
Speech and Language Services	169 consultations	
Referrals for Respite Services Registry	67 referrals	
Respite Coordination	39 individuals	
Service Resolution / Service Solutions	124 individuals and families	
Quality Assurance Measures / SOR Reporting	115 individuals and families	
Transitional Aged Youth Supports	86 individuals	
Host Family Home Program	4 individuals	
Passport Program Administration within SDRC	63 individuals supported	
Total Individuals and Families Served	3,433 individuals and families, annually	

PROGRAMS

PROGRAM & SERVICE HIGHLIGHTS CONTINUED

SUNBEAM COMMUNITY LIVING SERVICES (CLS)

Residential Group Homes and Overnight Respite Programs	130 people supported at 26 locations
Residential Group Homes, children and adults	36,324 days of service
Overnight Caregiver Respite, children and adults	743 days of service
Community Outreach Program / Day Program: in-person	2,784 in-person attendances
Community Outreach Program / Day Program: Virtual	3,815 virtual attendances
Passport Programs within CLS	125 individuals supported
Seating and Mobility Clinic	113 individuals served at 236 consultations
Specialized Dental Clinic	122 individuals served at 348 appointments
Hospital Care Program, supported by donor funds	800 hours of service

DEVELOPMENTAL SERVICES ONTARIO - CENTRAL WEST REGION (DSO)

Intake Services	830 individuals
Information Provision	5,485 information responses
Housing Navigation	721 individuals
Outreach Services	356 individuals and families
Triaging	3,858 service responses
Eligibility Confirmations	728 individuals
Assessment of Support Needs	627 individuals
Connecting Individuals to Available Services	545 service responses
Urgent Response	212 service responses
Total Individuals and Families Served	13,740 individuals and families, annually

GOVERNANCE & LEADERSHIP

Sunbeam Community & Developmental Services is governed by a voluntary Board of Directors. The Board is comprised of a diverse group of skilled, talented and experienced community leaders who generously give their time to attend Committee and Board meetings.

The Chief Executive Officer and Management Team are responsible for the day-to-day operations of the organization and report regularly to the Board of Directors.





Ann-Marie Yantz, Board President



Laura Holtom, Board Vice President



Brian Swainson, CEO

2022-2023 BOARD OF DIRECTORS

Ann Marie Yantz, President Laura Holtom, Vice President & Secretary Michael Osmar, Treasurer Chandelle Cormier Amanda Craig John Goerzen Stacey Jayne Andrew Kelly Susan Russell Connie Smith Mandi Sweiger Krista Trow

SENIOR LEADERSHIP

Brian Swainson, Chief Executive Officer Laura Thies, Chief Operating Officer Tim Wilson, Chief Administrative Officer Katharine O'Brien, Executive Assistant

DEVELOPMENTAL SERVICES ONTARIO

Nancy Plater, Director Michael Dionisi, Supervisor Diane Lillico, Supervisor Tiffanie Todd, Supervisor

SUNBEAM DEVELOPMENTAL RESOURCE CENTRE

Tracy Erb, Director Neil Butler, Manager Deborah Gellatly, Manager Jen Shows, Manager Tracey-Ann Corrigan, Supervisor Kim Kippenhuck, Supervisor Steve Sindle, Supervisor

SUNBEAM COMMUNITY LIVING SERVICES

Lourdes Toro, Director Amanda Ficca, Manager Heather Leisegang, Manager Clinical Services Kaylee Best, Nurse Manager Erika Gardiner, Nurse Manager Jeremy Adams, Supervisor Christine Blocki, Supervisor Shereta Bowers, Supervisor

Stallin Brown, Supervisor Dawn Dubien, Supervisor Jaclyn Gauvreau, Supervisor Gary Gfroerer, Supervisor Michelle Hunter, Supervisor Charlene Jackson, Supervisor Adrian Schadenberg, Supervisor Nicole Tailby, Supervisor Krista Voisin Goll, Supervisor

ADMINISTRATION & SUPPORT SERVICES

Sana Ali, Director, Financial Services Ben Brown, Supervisor, Management Information Systems Phill Karasinski, Manager, Plant Operations Natalie Perna, Director, People and Culture

POEM OF GRATITUDE

This poem of gratitude was written by the Thomas family who were supported by Sunbeam Developmental Resource Centre (SDRC). It was written as their way of thanking the many professional service staff who provided much-needed support to this family when they needed it most.



- The Thomas Family

SUNBEAM DEVELOPMENTAL RESOURCE CENTRE (SDRC)



SPOTLIGHT ON BRIGHTSIDE ABA SERVICES

Brightside is Sunbeam's fee-for-service program providing Applied Behaviour Analysis (ABA). It's used to teach a wide range of skills including, managing challenging behaviours, teaching social skills daily, and more.

Services are tailored specifically to the individual, through either one-to-one support or group sessions. ABA Consultants provide strategies to increase desired behaviours while reducing behaviours that are not beneficial to the person. Parent coaching sessions increase knowledge, understanding and confidence to strengthen their support of family members.

Through a one-year grant from the Ministry of Children, Community and Social Services (MCCSS), we enhanced our staffing to keep pace with the high demand for ABA support. This funding helped us to increase the number of individuals we could support, and the timeliness of services provided. Brightside has partnered with the Urgent Response Service program to provide timely access to ABA resources.

We invite you to visit Brightside's new website that is user-friendly and informative:

brightsideabaservices.com

You can have confidence that our ABA services meet the clinical criteria as set out in the Ontario Autism Program (OAP).

> "We provide individualized services that are tailored specifically to the individual"

SINCERE APPRECIATION TO ALL OF OUR DONORS, SPONSORS & SUPPORTERS

Sunbeam Community & Developmental Services makes such a positive difference in the lives of thousands of individuals and their families.

Because of the generosity of our many individual, corporate and other philanthropic donors, we continue to make vital programs and services available to the individuals we support and their families.

Programs such as our Hospital Care Program and Overnight Respite would not have been possible without the generosity of our incredible donors.

Sunbeam wishes to thank each and every one of you for your on-going and committed support and we certainly look forward to serving our community for many years to come. Google May Court Club of Kitchener-Waterloo MedPro Direct Ross & Doris Dixon Charitable Foundation Schiedel Construction Inc. Septodont Canada / Novocol Pharmaceutical of Canada, Inc. Skyline Group of Companies St. Clements Old Saints Hockey Club The Culleen & Donald Kurt Foundation Vidyard



HOSPITAL CARE PROGRAM



Our Hospital Care Program is one-of-a-kind, providing Sunbeam staff to accompany and support our clients while in hospital. This program is entirely supported through donor contributions, providing an essential service when and where it is needed the most. Having Sunbeam staff present at the hospital is especially important for individuals who do not communicate with words, relying on Sunbeam staff who know them well to understand and interpret their emotional and physical needs and responses.

Sunbeam staff are a familiar and supportive presence in the unfamiliar hospital environment, collaborating with families and hospital staff to enable the best care possible by supporting a good understanding of our clients' needs.

Last year alone, our Hospital Care Program provided over 800 hours of Sunbeam staff accompaniment hours for our clients while in hospital. "This program is the catalyst to shorten hospital stays, freeing up valuable space and resources within the already stressed healthcare system.

We are so grateful to Sunbeam's many donors and supporters who make it possible for us to continue providing this critical service to the people we serve."

Brian Swainson, CEO, Sunbeam



PAINTING A BETTER FUTURE

In April 2023, we were thrilled to receive a legacy donation of 52 original paintings by and from Cambridge artist, Bill Schwarz. Bill is an established lawyer who paints to find calm in the busy world.

A small unveiling event was organized at Sunbeam's Kitchener campus to express our gratitude to the artist. Brian Swainson, Sunbeam's CEO and Laura Holtom, Vice President of the Board of Directors took this opportunity to share our thanks to Bill on behalf of everyone in the Sunbeam Community.

The collection of Bill's artwork now graces the many program areas at Sunbeam's Kingsway campus, to be enjoyed by the people we support, their families, staff and visitors for many years to come.





"Bill's colourful and whimsical paintings have brought a joyous feeling to our already welcoming environment at Sunbeam."

Brian Swainson, CEO of Sunbeam

"Donating paintings to Sunbeam permits me to paint exuberantly, enthusiastically and energetically, thus permitting my work to be enjoyed by the people Sunbeam supports, its staff and its visitors. It's a win-win!" Bill Schwarz



EMPLOYEE SPOTLIGHTS

"I made a deliberate choice to transition to an organization with a higher purpose. Having worked solely in business-driven environments, I yearned for a role within an organization that offered a deeper sense of meaning and impact. Joining Sunbeam allowed me to align my professional expertise with a meaningful and purpose-driven mission.

Working here has been an incredibly fulfilling experience, allowing me to find joy and satisfaction in my role as the Manager of Plant Operations. It provides me with a genuine sense of purpose in my work. Knowing that my contributions directly support individuals and contribute to their well-being gives me a deep sense of fulfillment. It's about making a positive difference in the lives of others. Sunbeam stood out to me as an organization driven by a genuine purpose. Its commitment to serving and empowering individuals resonated strongly with my

personal values and aspirations."

Phill Karasinski Manager, Plant Operations



"I am grateful to share my Sunbeam journey with you. I commenced my professional journey at Sunbeam, with Developmental Services Ontario in 2020 as a Service Navigator. In my current role as an Assessor, I am responsible for administering assessments that gather vital information about applicants' support needs, strengths, and preferences, ensuring they receive the right services and supports. This involves matching individual needs and goals to appropriate developmental and community services/supports.

It is immensely fulfilling to offer guidance, connect individuals and families with appropriate resources, and witness their transformative journey toward receiving the needed assistance. The opportunity to positively impact the lives of individuals with developmental disabilities and understand their unique needs and aspirations is the most rewarding aspect of my work."

Taquyaah Villaroel Assessor



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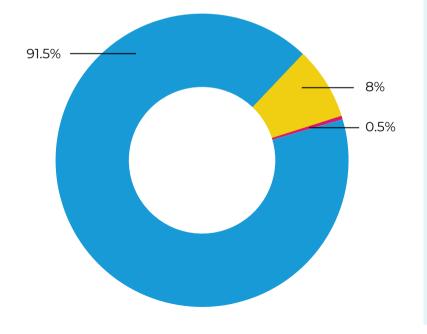
FINANCIAL HIGHLIGHTS

SOURCES OF REVENUE

Provincial Funding

Amortization of Deferred Contributions

Other Service Revenue & Donations



REVENUE	\$ MILLIONS
Provincial Funding	54.107
Federal Funding	0.056
Other Service Revenue & Donations	4.730
Amortization of Deferred Contributions	0.240
TOTAL REVENUE	\$59.133
EXPENSES	\$ MILLIONS
EXPENSES	\$ millions
Community Living Services	23.631
Sunbeam Developmental Resource Centre	29.309
Developmental Services Ontario	2.919
Corporate, Other & Reserves Contribution	3.274
TOTAL EXPENSES	\$59.133

CLIENT SPOTLIGHTS

ROBERT'S STORY

Robert lived for many years in a rooming house environment shared with many other individuals, without the support he needed to succeed. Robert had been on the waitlist for group living for many years.

Working with the Sunbeam Developmental Resource Centre (SDRC), the urgency of Robert's situation was prioritized, and an opportunity for placement at Elmira District Community Living was identified. The Sunbeam Service Coordinator and Robert drove to Elmira to view the home, and the Service Coordinator referred to this meeting as "one of the most memorable moments of my 30-year career".

As they drove to the home, Robert talked about what life might look like if he moved. They arrived at the home, received a tour and Robert was shown the bedroom which would be his, with his own television. He was very pleased about this and remarked "I am going to live like a king here." He was also happy to know there were daily activities in which he could join, including a local church which was of interest to him. Robert had found his home!

PATRICK'S STORY

Patrick moved into Sunbeam's Roseville home in July of 2021. Patrick emigrated from Uganda to Canada as a refugee. He spent some time at Grand River hospital before moving to Roseville where he happily resides with his housemates.

Patrick is a young man with the most infectious smile and great sense of humor. Patrick enjoys helping around the home at Roseville and he gets very excited about doing small jobs at other Sunbeam locations earning money of his own. He has helped to clean transportation vans, built shelving, tidied up Sunbeam's training room and organized the home's basement.

Patrick enjoys social activities and he helps to prepare a familial meal once a month, sharing his culture with his housemates. He enjoys friendly competition when playing pool or Crazy 8's. Since his arrival at Sunbeam's Roseville home, Patrick has been living his best life possible!





DEVELOPMENTAL SERVICES ONTARIO SPOTLIGHT ON SERVICE NAVIGATION

The DSO Central West Region team provides a broad spectrum of services in the areas of intake, eligibility, assessment, resource matching and service navigation.

Service Navigation is all about connecting individuals to the services they need in their respective communities. The DSO follows a person-centred approach to focus on the whole person and prioritize their needs, and provides information about services or supports in their community.

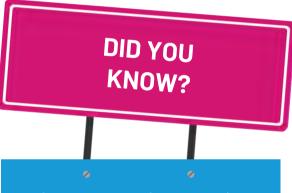
The DSO has 5 dedicated Service Navigators. Service Navigation is often an ongoing support, starting prior to the intake and eligibility process, helping individuals and families navigate the process, and continues throughout the assessment process and beyond.

Our team also collaborates with service providers outside of Developmental Services so they can better understand how to support individuals living with Intellectual Disabilities within their existing services. This engagement helps to create inclusive services in the many communities we support.

Our Service Navigators actively participate at many community committees such as: Community Integration Through Cooperative Advisory Committee (Conestoga and Humber Colleges), Vulnerable Persons Registry Guelph Committee, Central Region Partnership on Aging and Developmental Disabilities and the Peel Crisis Capacity Network Advisory Committee.

Developmental Services Ontario

Central West Region



The DSO Central West Region has a Facebook page for each of the communities it serves and posted approximately 200 information resources to these pages last year alone. The DSO manages an email distribution list, sharing resources to over 5,000 individuals and families each year.

SUNBEAM ANNUAL LONG SERVICE AWARD RECIPIENTS

Many thanks to the dedicated staff at Sunbeam who put so much care and compassion into their work.

5 YEARS OF SERVICE

Derrick Bauman Deanna Bernard Lianne Boulanger Nikki Chaput Jaqueline Colop Sop Jessica Costa Lauren Duimering Tammy Dwyer Kathryn Feltz Jessica Frede Ed Luu Van Heim Sarah Jamil Lindsay Jeffery Stephanie Lopez Audrey Macleod Prisca Mukorera Kasia Obuchowska Anthony Ogiugo Bobby Perumala Julia Russell Adrian Schadenberg Nicola Teglas Jennifer Townsend Samantha Uebele Kaylee Westervelt

10 YEARS OF SERVICE

Annette Bax Ben Brown Stallin Brown Nicolas Figueroa Jessica Fortunato Emmanuel Legge Diane Lillico Dana Love Wendy Newman Chloe Riddell Tiffanie Todd

15 YEARS OF SERVICE

Connie Bickford Tracey-Ann Corrigan Olga Gerts Charlene Gilchrist Alicia Hanson Marian Sahal Elizabeth Sowa Roslyn Tummillo Bin Zhang Ling Zhang

20 YEARS OF SERVICE

Lisa Beaudro Jolayne Goguen Vanette Holness Linda Navas

30 YEARS OF SERVICE

Christine Regier

35 YEARS OF SERVICE

Jackie Martz

SUNBEAM'S NEW MEDICAL CLINIC

Sunbeam is fortunate to have a committed multidisciplinary healthcare team with a focus on prevention, treatment and enhancing the quality of life each day for the people we support.

This year, Sunbeam invested in creating a new, dedicated Medical Clinic space having a state-of-the-art exam bed, a ceiling lift and other custom features.

Attending Physician, Dr. Jennifer Dignam, enjoys her work at Sunbeam, sharing that "each and every smile is beautiful."

"It is wonderful to have the new, customized medical clinic space at Sunbeam, helping to ensure a comfortable and positive experience for clients and clinicians alike." **Dr. Dignam**







IMPROVING QUALITY OF LIFE THROUGH RECREATION & WELLNESS

Sunbeam recently launched its new and innovative, first-of-itskind Recreation & Wellness Program. This program, led by a small-but-mighty dedicated team of recreation professionals, enhances the quality of life of the people we support.

With a focus on recreation, socialization, inclusion and community, including both physical and emotional wellness, Sunbeam's Recreation & Wellness Team provides a broad variety of programming at various locations throughout the community.

It is offered as a fee-for-service option to Sunbeam clients and others in the community who live with a developmental disability. Program participation is an eligible activity for the use of Passport funding, which is intended to address the community participation services and support needs of individuals. Participants must be accompanied to any of these activities and events by their own support person or a family member.











JUST A SAMPLE OF RECENT ACTIVITIES AND EVENTS OFFERED INCLUDE:

Disco dance party Easter egg hunt Cookie decorating contest Seasonal wreath making Personal photo collage workshop Lunch and entertainment outings at Bingemans And so much more!

To learn more about Sunbeam's Recreation & Wellness Program, and to view the latest calendar of events and how to register, please visit: <u>sunbeamcommunity.ca/recreation-wellness-program</u>



EMPLOYEE SPOTLIGHTS

JESSICA COSTA

Children's Service Coordinator

"I work as a Children's Service Coordinator at the Sunbeam Developmental Resource Centre (SDRC). What I enjoy most about my role is empowering families to recognize their strengths.

I am passionate about learning from and sharing knowledge with families as we navigate community services and support together. It is a privilege to serve and support the families we collaborate with.

Working together, families share their stories, their challenges and their successes and I take pride in earning their trust as they allow me to join in their journey to advocate for their child."

TRACY HERRETT Dental Hygienist

"I am proud to say that I have been the dental hygienist at Sunbeam for more than a year now! It is an honour and privilege to be able to work for Sunbeam and to serve our community.

I'm excited by the challenge of expanding Sunbeam's oral health care program to daily availability; to date, we have significantly increased our services to better care for our client's needs. This role is something that transcends all of my goals for my career as a dental hygienist. I cherish the opportunity to serve our community and to support our high-performing team here at Sunbeam."



"WHAT I ENJOY MOST ABOUT MY ROLE IS EMPOWERING FAMILIES TO RECOGNIZE THEIR STRENGTHS"



"I CHERISH THE OPPORTUNITY TO SERVE OUR COMMUNITY"





In August of 2022, Sunbeam hosted its first Kids Day celebration. Sunbeam Kids Day was a full-day event where all attendees dressed as their favourite characters. Our attendees included over 60 superheroes, princesses, fairies, and dinosaurs. The celebration was open to Sunbeam clients and their families, as well as to our staff and their families with the goal for children to have fun and interact with individuals living with unique and complex needs. It was a memorable day full of fun games, face painting, an endless supply of snow cones and ice cream, a photo booth, and a scavenger hunt.

A big thanks to all the participants, volunteers, and sponsors for making this a success.

"It was a very special day at Sunbeam. I hope it will be an annual event. Kids loved the opportunity to dress up and spend time with Uncle Danny, who is supported with great care at Sunbeam."

Jayne, grandparent of a participant









ACTIVITIES & OUTINGS ELMIRA MAPLE SYRUP FESTIVAL

The Elmira Maple Syrup Festival was back, in person after three years! Approximately 5,500 pancakes were served with locally sourced maple syrup.

Members of the Sunbeam Community volunteered at Elmira Maple Syrup Festival to help cook and serve the festival's iconic pancake breakfast. It was an excellent opportunity for Sunbeam's staff and volunteers to work together and give back to the community at the same time.

"We had a blast volunteering at the Elmira Maple Syrup Festival, team building, and giving back to the community to support many local agencies and community partners. We are looking forward to next year!"

Sunbeam Team







ACTIVITIES & OUTINGS

BRAE RIDGE FARM & ALPACA SANCTUARY

Some of the people we serve visited Brae Ridge Farm & Alpaca Sanctuary this summer. They had a wonderful time handfeeding the alpacas, learning about the process and philosophy of farming, and enjoying nature.



AUTO SHOW

In February 2023, Sunbeam's people served attended the Canadian International Auto Show in Toronto. It was a staff accompanied outing and was thoroughly enjoyed by Sunbeam's clients. All-in-all, a day well spent!



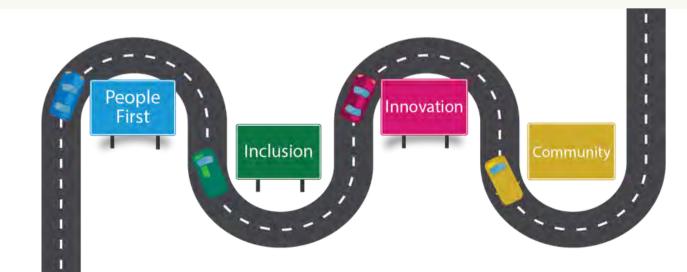
SUNBEAM'S ROADMAP TO SUCCESS

STRATEGIC PLAN 2023-2026

Sunbeam's 3-year Strategic Plan for 2023 to 2026 was developed through engagement and consultation with individuals supported, families, employees and our community.

This roadmap for our future also aligns with "Journey to Belonging: Choice and Inclusion", the transformation initiative providing a long-term vision for developmental services in Ontario, as announced by the Ministry of Children, Community and Social Services.

To learn more about Sunbeam's new Strategic Plan please visit: <u>sunbeamcommunity.ca/strategic-plan</u>





Community

Innovation

Leadership, partnership, awareness and advocacy.

Transformation to improve

quality and choice.

Inclusion

Stronger Together

Strategic Plan 2023 - 2026

Vision

Inclusive communities where people of all abilities are valued.

Mission

Providing innovative opportunities that enable the people we support to reach their goals and achieve recognition of their value in the community.

People First

Support, develop and empower everyone in the Sunbeam Community.

Foster a thriving,

inclusive culture.

welcoming and

Openness

Values

- Responsiveness
- Communication
- Planful & Analytical
- Collaboration



To contact Sunbeam Developmental Resource Centre visit: <u>sdrc.ca</u>



To contact Community Living Services visit: <u>sunbeamcommunity.ca</u>



Central West Region

To contact Developmental Services Ontario visit: <u>dsocwr.ca</u>



To discover different ways to lend your support to Sunbeam and our areas of greatest need, please visit our website at:

SUNBEAMCOMMUNITY.CA/DONATE

Sunbeam Community & Developmental Services is a registered charity. Registration number: 108050899 RR 0001.



Contact us:

2749 Kingsway Drive Kitchener, Ontario N2C 1A7

Phone: (519) 893-6200 Fax: (519) 893-9034

